E-01461A-15-0363

ORIGINAL

Arizona Corporation Commissi Utilities Complaint Form



Investigator: Jenny Gomez

Phone: <<< REDACTED >>>

Opinion Date: 8/17/2016

Opinion Number: 2016 - 133948

Priority: Respond within 5 business days

Opinion Codes:

Rate Case Items - Opposed

Closed Date: 8/17/2016 9:08 AM

First Name: Karen

Last Name: Klima

Account Name: Karen Klima

Address: <<< REDACTED >>>

City: Tucson

State: AZ

Zip Code: 85743

Home: <<< REDACTED >>>

Email: <<< REDACTED >>>

Company: Trico Electric Cooperative, Inc.

Division: Electric

Nature Of Opinion

Docket Number: E-01461A-15-0363

Docket Position: Against

I am against the monthly fixed charge increasing. There is no reason that it needs to go from \$15 (plus tax) to \$24 (plus tax). It just shows Trico as being greedy and gouging customers that have no where else to get power. I put solar on my house two years ago because I was sick and tired of how much GOUGING Trico does in comparison to TEP. I have talked to several of my TEP friends with similar house make/model/size and the highest they ever had to pay for electric was about \$200 in the summer. Before I got solar, my summer bill was around \$400. Absolutely ridiculous. I am conscientious about electricity and keep the house at a temperature of 83 degrees in the summer. There is NO REASON my electric bill needed to be that high. So, I got solar and now all I pay is the fixed monthly charge. As another example, the shade trees that Trico sells are \$15. TEP's trees are \$8. They come from the same nursery. Why on earth are Trico's trees twice as much as TEP's? Oh, gouging, right. Trico should be ashamed of themselves.

Investigation

Date:

Analyst:

Submitted By:

Type:

8/17/2016

Jenny Gomez

Telephone

Investigation

Noted and filed for the record in Docket Control.

Arizona Corporation Commission DOCKETED

AUG 1 9 2016

DOCKETED BY